

3.4 Kyrgyzstan Telecommunications

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Overview

The use of landlines remains reasonably low and is concentrated in urban areas and day by day people are not using it. Mobile phones are popular with the number of users growing each year with increasing of usage mobile internet and other mobile application. The coverage is good in major centres but some remoter areas do not have coverage. On top on that mobile companies are increasing coverage all over the country both for communication and internet.

According to Speedtest results Kyrgyzstan ranked - 85 (31.56mb/s) for fiber-optic internet and 111 (16.7mb/s) for mobile. Mobile 4G LTE internet is developing very fast. Main cities are already providing this type of service

Average speed of landline Internet in main cities: Bishkek – 30mb/s (max-50), Osh – 10 mb/s (max - 20). Mobile internet: Bishkek/Osh – average 10 mb/s (4G) max – 17.

Telephone Services	
Is there an existing landline telephone network?	Yes
Does it allow international calls?	Yes
On average, number and length of downtime periods	There are rare disruptions of the landline network
Mobile phone providers	7 in total: 3 GSM, 3 CDMA, 1 TDMA
Estimated availability and coverage	Easily available and is there coverage all over the country
Procedure to obtain subscription	Subscription is simple. SIM cards are available in stalls and shops across the country. Need to have a passport or another id to obtain a SIM card.

Internet Service Providers		
Are there ISPs available?	Yes	
Name	Kyrgyztelecom, Elcat, Megaline, Jet, Aknet, Homeline, Saimatelecom, UniLink.	
Private or Government	Private and Government	
Dial-up only	No	
Approximate Rates	Dial-up	N/A
	Broadband	\$11 per month
Max leasable 'dedicated' bandwidth	up to 50 Mbps	

ISP Providers

Company Name & Address	Contact Names & Email	Telephone & Fax
Kyrgyztelecom	Email: omp@kt.kg Web: www.kt.kg	Tel: +996 322 222 978 Fax: +996 322 259 144
Summary of Services: Broadband and ADSL services		

Company Name & Address	Contact Names & Email	Telephone & Fax
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Elcat	Email: service@elcat.kg Web: www.elcat.kg	Tel: +996 (312) 66-44-00 Fax: +996 (312)66-38-58
Summary of Services: Broadband and ADSL services		

Company Name & Address	Contact Names & Email	Telephone & Fax
Megaline	Email: office@megaline.kg Web: www.megaline.kg	Tel: +996 (312) 97-98-88
Summary of Services: Broadband and ADSL services		

Company Name & Address	Contact Names & Email	Telephone & Fax
Jet	Email: info@jet.kg Web: www.jet.kg	Tel: 0 (800) 777 8 777
Summary of Services: Broadband and ADSL services		

Company Name & Address	Contact Names & Email	Telephone & Fax
Aknet	Email: sales@aknet.kg Web: www.aknet.kg	Tel: + 996 (312) 61 11 55 Fax: + 996 (312) 61 11 51
Summary of Services: Broadband services		

Company Name & Address	Contact Names & Email	Telephone & Fax
Homeline	Email: homeline@elcat.kg Web: www.homeline.kg	Tel: +996 (312) 38 78 03
Summary of Services: Broadband services		

Company Name & Address	Contact Names & Email	Telephone & Fax
Saimatelecom	Email: info@saimatelecom.kg Web: www.saima.kg	Tel: +996 312 909000
Summary of Services: Broadband and ADSL services		

Company Name & Address	Contact Names & Email	Telephone & Fax
Neotelecom	Email: info@neotelecom.kg ; Web: www.neotelecom.kg	Tel: +996 312 976743
Summary of Services: Broadband services		

Company Name & Address	Contact Names & Email	Telephone & Fax
Maxlink	Email: office@maxlink.kg ; Web: www.maxlink.kg	Tel: +996 702 970000
Summary of Services: Broadband services		

Company Name & Address	Contact Names & Email	Telephone & Fax
Unilink	Email: office.unilink@gmail.com ; Web: www.unilink.kg	Tel: +996 551 880101
Summary of Services: Broadband services		

Telecommunications Regulations

Regulations		
Regulations on usage or import of:	Yes / No	Regulating Authority
Satellite	Yes	State Communications Agency
HF Radio	Yes	State Communications Agency
UHF/VHF/HF radio: handheld, base and mobile	Yes	State Communications Agency
UHF/VHF repeaters	Yes	State Communications Agency
GPS	Yes	State Communications Agency
VSAT	Yes	State Communications Agency
Frequency Licenses Required		
It is possible to apply for frequency licenses but it is time consuming. There may also be long wait times (several months) to be processed.		

Existing Humanitarian Telecoms Systems

Organisations	UNDP	WFP	UNHCR	UNDSS
VHF frequencies	Yes	Yes	Yes	Yes
HF frequencies	Yes	Yes	Yes	Yes
Repeaters	Yes	Yes	Yes	Yes
VSAT	No	Yes	No	No