

1.3 Kyrgyzstan Customs Information

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Duties and Tax Exemption

For more contact information regarding government custom authorities, please see the following link: [4.1 Kyrgyzstan Government Contact List](#)

Emergency Response:

Agreements / Conventions Description	Ratified by Country? (Yes / No)
WCO (World Customs Organization) member	No
Annex J-5 Revised Kyoto Convention	Yes, 2005
OCHA Model Agreement	No
Tampere Convention (on the Provision of Telecommunication Resources for Disaster Mitigation and Relief Operations)	No
Regional Agreements (on emergency/disaster response, but also customs unions, regional integration)	<ul style="list-style-type: none"> • CIS Regional Agreement, 1993 • Central Asia Regional Agreement 1998 • WTO, 1998 • SCO Regional Agreement 2005 • Eurasian Custom Union(EAEC)

Exemption Regular Regime (Non-Emergency Response):

The main governing legislation that affects and regulates customs clearance process in the Kyrgyz Republic is the customs code signed by the president of the Kyrgyz Republic on April 13, 2004. In cases not covered by the customs code, the next governing legislation to be applied is the tax code. Finally, in cases not covered by either of these laws, the third legislation to be applied is the civil code.

Other legislation that regulates the customs clearance process are decrees, regulations, and legal acts of the central government and the State Customs Inspectorate. A full list of all applicable customs legislation is available at <http://minjust.gov.kg/>

Sources: <http://www.customs.gov.kg/>

Organisational Requirements to obtain Duty Free Status
United Nations Agencies

To be eligible for duty and tax exemption, UN Agencies are expected to have Basic Agreement and Accreditation in place. The BA and Accreditation is negotiated with the Ministry of Foreign Affairs. In case of non-existence of BA and accreditation, the following procedure applies:

- All humanitarian cargo destined to Kyrgyz Republic by a UN agency with no BA and Accreditation is channeled through UNDP. All requests for customs clearance is submitted to Ministry of Labor and Social Development (MLSD) to obtain "certificate of the humanitarian nature of the cargo" and to the Diplomatic Service Department of the Ministry of Foreign Affairs (DS MFA) to obtain "authorization to import tax/duty free cargo" to the country.
- UN agencies enjoying P&I under the General UN Convention on P&I of 1946 who are present in the country with no BA and accreditation submit request for customs clearance authorizations to MLSD and DS MFA directly and customs clear the cargo upon receiving of the authorizations.

Non-registered organisations wanting to import humanitarian cargo may also do so through partners already registered in the country (consignee), in coordination with the relevant Ministry: <http://www.minjust.gov.kg/>

Non Governmental Organisations

To be eligible for duty and tax exemption, an organization must be registered in the Kyrgyz Republic with the Ministry of Justice. Non-registered organisations willing to import humanitarian cargo may do so through partners already registered in the country (consignee), in coordination with the relevant Ministry. <http://www.minjust.gov.kg/>

Exemption Certificate Application Procedure

Duties and Taxes Exemption Application Procedure

Generalities (include a list of necessary documentation)

All humanitarian cargo entering the Kyrgyz Republic must be registered with, and declared as 'humanitarian aid' by the MLSD for food commodity or "for official use of UN agency" by the DS MFA for NFI.

List of documents to be submitted to MLSD to obtain letter on humanitarian nature of cargo (food commodities):

1. **Application letter** signed by Head of Agency with details of cargo (commodity, net/gross weight, value, destination, numbers of waybills and invoices, origin of cargo).
2. **Guarantee letter** signed by Head of Agency that humanitarian cargo will not be used for sale, production or for any other commercial purposes (with above mentioned cargo details).
3. **Gift certificate** signed Head of Agency stating that humanitarian cargo (reflect cargo type and total net weight) will be distributed free of charge under certain programme/project.
4. **Distribution list** signed by Head of Programme in Russian (lists in English are not accepted by MLSD) which includes following details: name project, name of districts to be distributed, tonnage per district, and name of Cooperating Partner.
5. **Copies of shipping documents** (waybills, invoices, certificates of origin, quality, compliance, phytosanitary). If the invoice and certificates are not in Russian, translations of these documents to be submitted as well (translations of certificates to have stamp of translation company, it is mandatory).
6. **Certified copy of compliance certificate** to be issued by National Standardization Agency (can be submitted after receipt of cargo and results of laboratory tests).

Contact person in MLSD: Chief of Humanitarian Aid Section, Tel: + 996 312 624530. The process officially takes 5-7 working days to issue the approval letter, however, in emergency situations the procedures can take up to two days. The approval letter is only one of the requirements for customs clearance.

The documents must be translated into Russian by a certified translator (private company, not necessarily registered by the Ministry of Foreign Affairs). The Department must receive originals, however, in urgent cases, copies / faxes are acceptable, if originals are supplied at later date.

List of documents to be submitted to DS MFA to obtain confirmation letter on cargo (NFI):

1. **Application letter** signed by Head of Agency with details of cargo (full description of cargo, quantity, value, destination, numbers of waybills and invoices). It is important that exact name of customs authority (Central, North or Manas) which will deal with customs clearance of the cargo is specified in the application letter.
2. **Letter of attorney** signed by Head of Agency for agency staff who will submit the application package and receive confirmation letter from DS MFA (full name and passport details of the WFP staff, description of cargo, quantity, destination, numbers of waybill/invoice, expiry date of letter of attorney).
3. **Copies of shipping documents** (waybills, invoices, certificates, if any). If invoice and certificates not in Russian language, translations of these documents to be submitted as well (translations of certificates to have stamp of translation company, it is mandatory).
4. **Fee of confirmation letter.** The amount of fee depends on the urgency to receive confirmation letter. So, to receive confirmation letter within the same day of submission – 1,500 KGS, within three working days from the date of submission – 1,000 KGS, with 10 working days – 500 KGS.

Contact person in DS MFA: Chief Specialist (focal point specialist of customs procedures) Tel: + 996 312 660748.

Process to be followed (step by step or flowchart)

1. **For goods imported from member-states of the Eurasian Economic Union (EAEU).**

Due to entering of the Kyrgyz Republic (24 July 2015) into EAEU (member states: Russian Federation, Republic of Kazakhstan, Republic of Belarus, Republic of Armenia, Kyrgyz Republic), customs clearance procedures, including the payment of customs fees, for imported goods from these countries have been revoked. However, all imported cargo should be cleared through tax authorities (humanitarian cargo still exempted from VAT and all other taxes). Since the majority of food for WFP Kyrgyzstan programmes arrives from Russian Federation, new regulation enables easy and fast receipt of food by WFP Kyrgyzstan from Russian Federation, including minimising cost for demurrage of wagons at railway stations.

For all other countries (non-members of Customs Union), customs clearance procedures remain in place as before.

2. Customs clearance procedures for goods imported from countries that are not part of EAEU.

For food commodities:

1. When cargo is shipped, the recipient agency focal point should request copies of shipping documents to be forwarded, so that the necessary preparatory works can be initiated.
 2. Submit application and guarantee letters and a gift certificate to MLSD to obtain a conclusion letter stating that the cargo is "humanitarian aid". The list of necessary documents is specified in the above section. Normally, MLSD issues letters within 5-7 working days.
 3. The letter from MLSD together with the agency's request letter for offloading of cargo until full customs clearance procedures are completed, should be submitted to the relevant customs department. In Bishkek this is customs department "North" and in Osh this is customs department "West". In this request letter, the agency should request permission for the offloading of cargo into an agency warehouse until the completion of laboratory analysis and issuance of Certificate of Conformity by the National Standardization Agency. Originals of both letters will remain with the customs department; the agency will be issued copies with handwritten instructions from the Head/Deputy Head of Customs Department and the incoming letters registration date /number.
 4. For all cargo that is expected to arrive (surface transport, air or railway) from countries other than EAEU countries, preliminary information should be provided to customs authorities by registering the cargo (type of commodity, quantity, cost, approximate date of arrival/passing through border, name of custom entry point to pass through) on the website: <https://eais.customs.kg/PreInfo> one month in advance.
 5. When the cargo arrives at the railway station, a customs inspector will release the cargo to the agency's warehouse, with further offloading based on the copy of request letter mentioned above. It is important to mention that when rail wagons are delivered to the warehouse, the agency focal point should inform the customs inspector of the date/time of the opening of the wagons for offloading. The opening of wagons should be conducted in the presence of a customs inspector who should complete a customs examination form which will be required later for clearance procedures.
 6. After offloading the cargo, liaise with the relevant staff of the National Standardization Agency for sampling and further lab analysis.
 7. When the Certificate of Conformity is issued for the commodity, the agency focal point should apply to a certified customs broker to have the customs declaration form completed online. The required documentation for this is:
 - Original copies of waybills, invoice, certificates (origin, phytosanitary, conformity);
 - Translations of invoice and certificates;
 - Copy of request letter for offloading of cargo with written instructions of head of customs department;
 - Copy of letter from MLSD;
 - Letter of attorney for agency focal point responsible for customs clearance of cargo.
- For food commodities such as vegetable oil, it is mandatory to obtain a "Hygiene Certificate" from the Department of Disease Prevention and State Sanitary and Epidemiological Supervision under the Ministry of Health.
8. Complete the customs procedures for the relevant customs department.

For Non-food items:

1. As soon as cargo is shipped from the point of origin, copies of shipping documents should be requested by the agency focal point, so that necessary preparatory works can be initiated.
2. Submit the shipping documents for translation into Russian language (invoice and certificate).
3. Apply to DS MFA to obtain the confirmation letter for customs authorities. A list of necessary documentation is provided in the above section.
4. If the cargo is communication equipment with radio-frequency radiation or is a source of electromagnetic waves, the agency focal point should apply to the National Communications Agency to obtain permission to import the cargo. Detailed instructions for application can be found at the following link: http://nas.gov.kg/index.php?option=com_content&view=article&id=68&Itemid=163&lang=en.
5. When the cargo arrives at the terminal, the agency focal point should apply to a certified customs broker to have the customs declaration form completed online. The required documentation for this is:
 - Original copies of waybills, invoice, certificates (origin, phytosanitary, conformity);
 - Translations of invoice and certificates;
 - Confirmation letter from DS MFA;
 - Permission for import from National Communications Agency (if cargo communications equipment);
 - Letter of attorney for agency focal point responsible for customs clearance of cargo.

6. Complete the customs procedures for the relevant customs department.

In order to declare cargo as 'humanitarian aid', the Department requires the following information :

1. Letter addressed to the MLSD, describing the humanitarian assistance. This letter should contain the following information:

- Commodity
- Net and gross weight
- Invoice numbers
- Waybill numbers
- Certificate of Conformity
- Total value
- Destination (railway station name or cargo terminal)
- Origin of cargo
- Official document from your agency (on official letterhead and with stamp) certifying that you will be following all protocols for processing these requests.

2. Copy of the Registration Documents of the requesting Party in the Kyrgyz Republic (Ministry of Justice)

3. Letter of Guarantee

- Letter guaranteeing that it will not be used for commercial purposes

4. Letter of Donation (required by NGO's not the UN if the cargo is a donation to the importing Party and will be donated further)

5. Distribution Plan, signed and in Russian

Copies of all cargo documents (invoice, (air)waybill, certificate of conformity, certificate of origin, customs declaration of departure/transit country, specific certificates, if applicable, such as the phyto-sanitary certificate)

Exemption Certificate Document Requirements

Duties and Taxes Exemption Certificate Document Requirements (by commodity)						
	Food	NFI (Shelter, WASH, Education)	Medicines	Vehicle & Spare Parts	Staff & Office Supplies	Telecoms Equipment
Invoice	Yes, Original (1 copy) Applies to UN and NGOs	Yes, Original (1 copy) Applies to UN and NGOs	Yes, Original (1 copy) Applies to UN and NGOs	Yes, Original (1 copy) Applies to UN and NGOs	Yes, Original (1 copy) Applies to UN and NGOs	Yes, Original (1 copy) Applies to UN and NGOs
AWB/BL/Other Transport Documents	AWB - Yes, original TD - Yes, original BL - not required Applies to UN and NGO's	AWB - Yes, original TD - Yes, original BL - not required Applies to UN and NGO's	AWB - Yes, original TD - Yes, original BL - not required Applies to UN and NGO's	AWB - Yes, original TD - Yes, original BL - not required Applies to UN and NGO's	AWB - Yes, original TD - Yes, original BL - not required Applies to UN and NGO's	AWB - Yes, original TD - Yes, original BL - not required Applies to UN and NGO's
Donation/Non-Commercial Certificates	Yes, Original (1 copy) Applies to UN and NGOs	Yes, Original (1 copy) Applies to UN and NGOs	Yes, Original (1 copy) Applies to UN and NGOs	Yes, Original (1 copy) Applies to UN and NGOs	Yes, Original (1 copy) Applies to UN and NGOs	Yes, Original (1 copy) Applies to UN and NGOs
Packing Lists	Yes, Original (1 copy) Applies to UN and NGOs	Yes, Original (1 copy) Applies to UN and NGOs	Yes, Original (1 copy) Applies to UN and NGOs	Yes, Original (1 copy) Applies to UN and NGOs	Yes, Original (1 copy) Applies to UN and NGOs	Yes, Original (1 copy) Applies to UN and NGOs
Other Documents	Certificate of Origin (Original, 1 copy) Applies only to NGO's	Certificate of Origin (Original, 1 copy) Applies only to NGO's	1. Certificate of Origin - applies only to NGO's. (1 original copy) 2. Permission of import from Ministry of Health - applies to UN and NGOs (1 original copy)	Certificate of Origin (Original, 1 copy) Applies only to NGO's	Certificate of Origin (Original, 1 copy) Applies only to NGO's	Certificate of Origin (Original, 1 copy) Applies only to NGO's

Additional Notes
<p>Certificates pertaining to specific items:</p> <ol style="list-style-type: none"> 1. Certificate of conformance, issued locally based on the certificate of conformance coming with the cargo (issued by the State Agency for Standardization – Panfilova 197; Telephone 227310) 2. Phyto-sanitary certificate, issued locally based on the phyto-sanitary certificate coming with the cargo (issued by the State Inspectorate for Quarantine – Mayakovskogo 60; Telephone 272606) 3. Hygiene compliance certificate, issued only in the Kyrgyz Republic (issued by the Hygiene Office, Frunze 535; Telephone 661107) 4. Veterinary Certificate, issued only in the Kyrgyz Republic (issued by the Veterinary Department – Budennogo 247; Telephone 280471)

Customs Clearance

General Information

Customs Information	
Document Requirements	<ul style="list-style-type: none"> • Request for customs clearance, in duplicate • Authorisation that the individual completing customs processing and clearance is authorised to do so. • Documents must be translated to Russian by a certified translator (private company, not necessarily registered by the Ministry of Foreign Affairs). The processing time varies based on the items being imported. Average processing time is approximately 5 days.
Embargoes	None
Prohibited Items	Firearms, military weapons, ammunition, drugs, live animals and photographs and printed matter directed against the country.
General Restrictions	Food items should have at least 6 months shelf life, with best before date displayed on package. It must also come with a Certificate of Conformity, from dispatching country and all imports will be tested in local laboratories in Kyrgyzstan.

Customs Clearance Document Requirements

Customs Clearance Document Requirements (by commodity)						
	Food	NFI (Shelter, WASH, Education)	Medicines	Vehicles & Spare Parts	Staff & Office Supplies	Telecoms Equipment
D&T Exemption Certificate	Yes, original document (1 copy) - applies to UN and NGOs	Yes, original document (1 copy) - applies to UN and NGOs	Yes, original document (1 copy) - applies to UN and NGOs	Yes, original document (1 copy) - applies to UN and NGOs	Yes, original document (1 copy) - applies to UN and NGOs	Yes, original document (1 copy) - applies to UN and NGOs
Invoice	Yes, original document (1 copy) - applies to UN and NGOs	Yes, original document (1 copy) - applies to UN and NGOs	Yes, original document (1 copy) - applies to UN and NGOs	Yes, original document (1 copy) - applies to UN and NGOs	Yes, original document (1 copy) - applies to UN and NGOs	Yes, original document (1 copy) - applies to UN and NGOs
AWB/BL /Other Transport Documents	AWB - Yes, original TD - Yes, original BL - Not required Applies to UN and NGO's	AWB - Yes, original TD - Yes, original BL - Not required Applies to UN and NGO's	AWB - Yes, original TD - Yes, original BL - Not required Applies to UN and NGO's	AWB - Yes, original TD - Yes, original BL - Not required Applies to UN and NGO's	AWB - Yes, original TD - Yes, original BL - Not required Applies to UN and NGO's	AWB - Yes, original TD - Yes, original BL - Not required Applies to UN and NGO's
Donation/Non-Commercial Certificates	Yes, original document (1 copy) - applies to UN and NGOs	Yes, original document (1 copy) - applies to UN and NGOs	Yes, original document (1 copy) - applies to UN and NGOs	Yes, original document (1 copy) - applies to UN and NGOs	Yes, original document (1 copy) - applies to UN and NGOs	Yes, original document (1 copy) - applies to UN and NGOs
Packing Lists	Yes, original document (1 copy) - applies to UN and NGOs	Yes, original document (1 copy) - applies to UN and NGOs	Yes, original document (1 copy) - applies to UN and NGOs	Yes, original document (1 copy) - applies to UN and NGOs	Yes, original document (1 copy) - applies to UN and NGOs	Yes, original document (1 copy) - applies to UN and NGOs

Phytosanitary Certificate	Yes, original document (1 copy) - applies to UN and NGOs	No	Yes, original document (1 copy) - applies to UN and NGOs	No	No	No
Other Documents	Certificate of Origin - Original, 1 copy (applies to UN & NGO's)	Certificate of Origin - Original, 1 copy (applies only to NGO's)	1. Certificate of Origin Applies only to NGO's 2. Permission of import from Ministry of Health, applies to UN and NGOs (1 copy original)	Certificate of Origin - Original, 1 copy (applies to UN & NGO's)	Certificate of Origin - Original, 1 copy (applies to UN & NGO's)	Certificate of Origin - Original, 1 copy (applies only to NGO's)

Additional Notes

Certificates pertaining to specific items:

- Certificate of conformance, issued locally based on the certificate of conformance coming with the cargo (issued by the State Agency for Standardisation – Panfilova 197; Telephone 227310)
- Phyto-sanitary certificate, issued locally based on the phyto-sanitary certificate coming with the cargo (issued by the State Inspectorate for Quarantine – Mayakovskogo 60; Telephone 272606)
- Hygiene compliance certificate, issued only in the Kyrgyz Republic (issued by the Hygiene Office, Frunze 535; Telephone 661107)
- Veterinary Certificate, issued only in the Kyrgyz Republic (issued by the Veterinary Department – Budennogo 247; Telephone 280471)

Transit Regime

When goods are in transit they are to be under the supervision of a customs inspector. There is no payment required other than a per diem for the officer during the time they are with the transiting cargo.

Goods conveyed in transit between two Kyrgyz customs bodies must:

- Remain unchanged, except for wear or loss from transport and storage conditions
- Be transported to a customs destination within the terms established by the customs body which are based on the route, transport vehicle and other transport conditions.

Focal Points Information

The following table should include information on a person in the different humanitarian organizations who is responsible for customs issues (focal point).

Humanitarian Organization's Customs Focal Point	
Organization	WFP
Name	
Title	Warehouse manager / Logistics Assistant
Address	52-54, Orozbekova str., Bishkek, Kyrgyz Republic 720040
Telephone Number	+996 (312) 660 033 - 6
Fax Number	+996 (312) 660 037
Telex	N/A
Telegram	52-54, Orozbekova str., Bishkek, Kyrgyz Republic 720040
Email	mamatilla.akmatov@wfp.org / bakhram.latikhanov@wfp.org
Web	www.wfp.org/countries/kyrgyzstan
Languages of correspondence	English
Humanitarian Organization's Customs Focal Point	
Organization	UNICEF
Name	

Title	Admin/ Supply Assistant
Address	UN House, 160 Chui Ave Bishkek 720040
Telephone Number	+966 (312) 611-211+ ext 145
Fax Number	+966 (312) 611-191
Telex	N/A
Telegram	UN House, 160 Chui Ave Bishkek 720040
Email	nsalamau@unicef.org
Web	www.unicef.org/kyrgyzstan
Languages of correspondence	English

Customs Information by Entry Points (port, lake/river, airport, overland entry points)

Entry Point Details	
Entry Point Location and Type (sea, land, air, etc.)	Customs Point "Manas"
Name of Customs Officer in Charge / Head of Customs Office	
Title	Supervisor of Customs Point "Manas"
Address	1A Sovetskii Tupik, Nijnyay Ala-Archa, Bishkek
Operating Hours	9:00 – 17:30
Telephone Number	+996 (312) 69-35-69, 69-34-74
Fax Number	+996 (312) 51-08-00
Telex	N/A
Telegram	1A Sovetskii Tupik, Nijnyay Ala-Archa, Bishkek
Email	bishkekrep@customs.gov.kg
Web	http://customs.kg/article/page/customs-manas
Language(s) Correspondence	Russian; Kyrgyz; English
Warehouse	
There are three customs terminals, with a large capacity.	
Customs Information and Document Requirements	

When cargo arrived to Customs Point "Ak-Jol" on the Kyrgyz-Kazakh border, depending on its nature (content), the cargo might be directed to following customs warehouses:

- 1) Bishkek Customs Warehouse (BTS) located on the northern bypass road near "Dordoï" market, if cargo is food commodity or NFI;
- 2) Temporary Storage Warehouse (SVH) located in car market, which is 15 km out of Bishkek, if cargo is a car (vehicle).

Customs inspector in "Ak-Jol" after standard verification fills "Delivery control document" (DKD) which specifies following details: truck's plate number; driver's name; short description, weight, cost of the cargo, time of entry, time allocated to reach assigned customs warehouse (BTS or SVH), etc. All shipping documents accompanying the cargo put to a special envelop with registration number, sealed, DKD attached to this envelop and given to truck driver.

As soon as cargo reaches one of above-mentioned warehouses, the customs clearance procedures may start, which will require following documentation:

1. Conclusion letter from MLSD on humanitarian nature of cargo (for food items), or Confirmation letter from DS MFA (for NFIs). It is important that these letters addressed to Head of Customs Department, which will clear the cargo. In order to avoid demurrage fee in customs warehouses, the letters from MLSD or DS MFA should be registered in advance in Customs control section of the Central Customs Department (CCD) for duty/tax free customs clearance. Original letter remains in CCD, the applicant is given copy of letter with registration number and signature of Head or Deputy Head of CCD.

2. Standard application letter to Head of Customs Department specifying cargo sender, consignee, description, quantity, net/gross weight, cost, origin, list of shipping documents and number of power of attorney.

3. Power of Attorney for agency focal point responsible for customs clearance of cargo (mandatory to reflect: full name, passport details, description of cargo, quantity, cost, expiry date of power of attorney).

4. Copy of passport.

5. Invoice (original copy) and certified translation into Russian language.

6. Waybill (original copy).

7. Certificate of origin (original copy) and certified translation into Russian language. Mandatory for food commodity.

8. Phytosanitary Certificate and certified translation into Russian language. Mandatory for food commodity.

9. Act of customs survey of cargo.

10. Identifier of customs declaration form (issued by customs broker after entry of cargo details and shipping documents into unified customs clearance system).

11. Certificate of Conformity issued by Center for Standardization and Metrology under the Ministry of Economy of the Kyrgyz Republic. The certificate submitted to customs authorities after offloading of cargo and receipt of lab test results. Meanwhile, agency focal point should provide to customs authorities guarantee letter with deadline for submission of Certificate of Conformity.

After completion of customs clearance procedures, the cargo released from customs warehouses only after payment of storage fee. The amount will depend on the weight of cargo and storage duration of cargo in customs warehouse. Both customs warehouses (BTS and SVH) are private, so no exemption is applicable for humanitarian aid/assistance.

Clearing System

Organizations are able to clear their own goods. The main clearing/forwarding agent is DHL (registered in Kyrgyzstan as "Muza" LLC), which has its own branch in Osh as well. The company can provide clearing/forwarding services for cargos arriving into Kyrgyzstan from different entry points such as "Manas" International Airport in Bishkek, Osh International Airport, two main land entry points from Kazakhstan ("Chaldavar" and "Ak-Jol"), and land entry point from Uzbekistan "Dostuk" in Osh. The company charges the average cost of \$150 USD per consignment. Contact details provided below.

DHL Bishkek

Eldiyar Babashev

Manager of customs section

Tel.: +996 312 611 111 ext. 2111

Cell: +996 555 700 167

DHL Osh

Ulugbek Sulemanov,

Clearing agent in Osh

Cell: +996 701 443 122 or +996 559 492 003

Also, there are other clearing/forwarding companies, which charge from \$150 to \$200 per consignment depending on the nature of cargo, set of shipping documents for translation, number of permission letters to be obtained from Government agencies (DS MFA, MLSD, National Communications Agency, etc.). Contact details for each company provided below.

Move One Kyrgyzstan

Aida Amangeldi

Tel: +996 312 661 332

Cell: +996 555 902 508

e-mail: aida.amangeldi@moveoneinc.com

Globalink Logistics Group

Sayara Turokhodzhaeva

Coordinator RRD

44 Usenbaeva Str., (2nd floor), Bishkek, 720020, Kyrgyzstan

Tel.: +996 312 902 287/88

Fax: +996 312 902 289

e-mail: s.turokhodzhaeva@globalinkllc.com

Web: www.globalinkllc.com

Gossellingroup

Renat Kenchibaev

Bishkek, Kyrgyzstan

Gosselin Moving Kyrgyzstan

Cell: + 996 555 730 730

e-mail: renatk@gosselingroup.eu

Interdean (mainly deals with clearing of diplomatic pouch)

Zulfiya Mavlianova

Relocation Coordinator

Interdean Relocation Services

Bishkek, Kyrgyzstan

Tel: + 996 312 613 863

Fax: + 996 312 613 863

Cell: + 996 555 774 597

e-mail: bishkek@interdean.com

Jamku Express (TNT)

TNT Express Shipping

38, Prospect Mira,

Bishkek, Kyrgyzstan

Tel: +996 312 210 741/42

Entry Point Details	
Entry Point Location and Type (sea, land, air, etc.)	Air, Osh Airport
Name of Customs Officer in Charge / Head of Customs Office	
Title	Head of Customs, Osh Airport
Address	Osh Airport / Osh City, Kyrgyz Republic
Operating Hours	24/7
Telephone Number	+996 551 006814
Fax Number	+996 322 290 215
Telex	N/A
Telegram	Osh Airport / Osh City, Kyrgyz Republic
Email	N/A
Web	N/A
Language(s) Correspondence	Russian; Kyrgyz
Warehouse	
The airport has a warehouse with a capacity of 50 MT. Customs does have a warehouse in Osh City with a capacity of 1000 MT.	
Customs Information and Document Requirements	
As per normal customs clearance. Similar procedures as stated for customs clearance in "Manas" International Airport.	
Clearing System	
Organizations are able to clear their own goods. The main clearing/forwarding agent is DHL, who charge \$150 USD per consignment.	

Entry Point Details	
Entry Point Location and Type (sea, land, air, etc.)	Landside, Dostuk Customs Check Point
Name of Customs Officer in Charge / Head of Customs Office	
Title	Head of Customs at Dostuk
Address	N/A
Operating Hours	24/7
Telephone Number	+996 322 239 477, 0559 000181
Fax Number	+996 322 256 318
Telex	N/A
Telegram	N/A
Email	N/A

Web	N/A
Language(s) Correspondence	Russian; Kyrgyz
Warehouse	
There is no warehouse but there is a place for not more than 10-15 trucks, (25-25mt).	
Customs Information and Document Requirements	
As per normal customs clearance.	
Clearing System	
Organizations are able to clear their own goods. The main clearing/forwarding agent is DHL, who charge \$150 USD per consignment.	

Entry Point Details	
Entry Point Location and Type (sea, land, air, etc.)	Railway, Osh Railway Customs Check Point
Name of Customs Officer in Charge / Head of Customs Office	
Title	Head of Customs
Address	N/A
Operating Hours	24/7
Telephone Number	+996 322 287 785
Fax Number	N/A
Telex	N/A
Telegram	N/A
Email	N/A
Web	N/A
Language(s) Correspondence	Russian; Kyrgyz
Warehouse	
There is no warehouse.	
Customs Information and Document Requirements	
As per normal customs clearance.	
Clearing System	
All cargo coming to Osh by rail will be cleared at this customs office. There is no need to go to Karasuu.	
Organizations are able to clear their own goods. The main clearing/forwarding agent is DHL, who charge \$150 USD per consignment.	