

2.3.2 Nusaybin Land Border Crossing

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Overview

The transshipment is conducted at the Syrian customs area located inside the Syrian territories. The UN customs agents provide the handling services for the transshipment of humanitarian supplies from Turkish to Syrian trucks. The United Nations and its Agencies operated from this border from March 2014 until December 2015 with total of 1463 trucks of Humanitarian Aid.

In the last week of December 2015, the border was closed by Turkish Authorities due to the security reasons, the border still **remains closed until today** June 21 2018

Logistics Cluster: liaises with Turkish Customs, and ensures information sharing and coordination. The UN representatives are also responsible for facilitating Syrian Trucks movement between the border and Qamishly city, in the Syrian side. Logistics Cluster is also the focal point for communication for all parties including UN agencies, and UN Department of Safety and Security (UNDSS) before, during and after the shipments for any inquiry related to shipments.

OCHA: Notifies the Turkish Government, and the relevant UN bodies regarding the planned cross-border operations. Once the approval is obtained from both Syrian and Turkish MOFA, the operation can be conducted.

UNDSS: Monitors the security situation.

UN agencies: Submit their shipment plans to the Logistics Cluster and are responsible for arranging both Syrian and Turkish trucks, and to ensure that customs clearance is arranged for their own supplies. On the day of transshipment, representatives from each UN agency involved in the operation should be onsite to observe the transshipment of their cargo.

Needed Information to be provided one week before the due time:

- Hub to be used (Nusaybin)
- Approximate number of trucks expected to take part in transshipment operations at the cross-loading area (both Turkish and Syrian trucks)
- Type of cargo.
- Quantity (MT and CBM)
- Tentative movement date
- Destination (WFP warehouse in Qamishly)
- Governorate and district level information is a must to issue a notification. (Sub-district and village and community level information is not for notification but tracking purposes)
- Number of targeted beneficiaries (information required for OCHA, the Logistics Cluster does not track this).

Border Crossing Location and Contact	
Name of Border Crossing	Nusaybin
Province or District	Nusaybin
Nearest Town or City with Distance from Border Crossing	Nusaybin: 200 m
Latitude	37.0671758
Longitude	41.2144727
Managing Authority / Agency	Turkish official customs authority
Contact Person	Idris Bey Tel: +905070743802

Travel Times

Nearest International Airport	Adana International airport Distance in km: From Nusaybin: 586 km Truck Travel Time: 11 hours Car Travel time: 7 hours
Nearest Port	Mersin Port Distance From Nusaybin: 661 km Truck Travel Time: 12 hours Car Travel time: 8 hours
Nearest location with functioning wholesale markets, or with significant manufacturing or production capacity	Gaziantep Distance from Nusaybin: 372 km Truck Travel Time: 7 hours Car Travel time: 3 hours
Other Information	The route is suitable, with normal weather conditions. Also there are plenty of gas stations and packing services on the road.

Hours of Operation	
Mondays	08:00 – 17:00
Tuesdays	08:00 – 17:00
Wednesdays	08:00 – 17:00
Thursdays	08:00 – 17:00
Fridays	08:00 – 17:00
Saturdays	08:00 – 17:00 Only in some special cases when there is an urgent request from UN agencies to deliver food.
Sundays	08:00 – 17:00 Only in some special cases when there is an urgent request from UN agencies to deliver food.
National Holidays	List dates of closure and hours of operation if different from regular schedule.
Seasonal Constraints	The cross point of Nusaybin between Syria and Turkey has been subject to many political and security conditions, until it was closed in 2016. However, OCHA is negotiating the Turkish government to re-open again for humanitarian purpose.

Daily Capacity

The entry border authorities of Nusaybin is restricting the movement only to the humanitarian cargo (when they open the cross border) to enter them to Qamishly in Syria. The daily capacity is 15 trucks. The Syrian part is controlled by the Syrian government. In general, private cars and people are not allowed to pass through this cross point.

Customs Clearance

All cargos exported from Turkey to northern Syria via Nusaybin are subject to export customs formalities. Humanitarian materials are exempted from export fees, as per a waiver obtained from the Turkish MOFA. Customs representatives should be available in the trans-shipment area to check the cargo loaded on the Turkish trucks before the cross-loading is started. Upon their approval, the humanitarian cargo is permitted to be cross loaded into the Syrian trucks.

On the other side of the border, there is the customs authorities in the Syrian side and the humanitarian cargo have to be physically checked, sampled, in addition that all import customs formalities have to be concluded before the cargo is allowed to get in.

For more information on customs in Turkey, please see the following link: [1.3 Customs Information](#)

Other Relevant Information

- UN agencies are responsible for the export custom clearance of their shipments. The Logistics Cluster is not responsible for the custom clearance of the cargo to be transhipped.
- Custom declarations and waybills should match the notification request made by the UN agency. Issued notifications do not substitute the requirement of compliance with customs regulations. Agencies are responsible to ensure their shipment is in compliance with customs regulations and consistent with the issued notification.
- There is no weighbridge in Nusaybin, so, the check is made based on the number of items.
- **Procedure for Requesting the Turkish Customs to work on weekends or official holidays:** In situations when the UN Agencies need to load or tranship outside business hours of Turkish Customs: Each UN Agency is responsible to work with its customs broker to facilitate the request of Turkish Customs to work outside business hours. If this does not work for whatever reason, the UN Agency can make a written request to the Logistics Cluster requesting OCHA's support. OCHA will liaise with the Turkish Government to explore solutions and facilitation. However, there is no limitation on working hours in the Syrian side as they operate 24/7.

For more information on government contact details, please see the following link: [4.1 Government Contact List](#)