3.6 Bangladesh Additional Service Providers

Bangladesh Additional Service Providers: Vehicle Rental, Taxi Companies, Freight Forwarding Agents, Handling Equipment, Power Generation and ISPs

For information on Bangladesh Additional Service Provider contact details, please see the following link:

4.11 Bangladesh Additional Service Provision Contact List

For information on Bangladesh Additional Service Provider additional details, please see the following documents:

Bangladesh Additional Service Provider Additional Details

Bangladesh Power Map

Bangladesh Electricity & Power additional information

Note: The information provided in the attached documents, which has been taken from the old DLCA, does not match the structure of the new LCA and is therefore provided separately.

Vehicle Rental

In Bangladesh and Dhaka there are plenty of car rental companies and particular business. The car should be rented with driver included.

There are several taxi companies with very old cars in bad conditions. It is not at the moment recommendable to use the taxi service. It is often more suitable to rent a car with a driver for a full day:

Average tariff:

For a tourist cabin car with driver and fuel included:

In Dhaka: 2.000 TK / 3.000 TK per day

Out of Dhaka: 3.000 Tk / 4.000 Tk per day

Taxi Companies

Very few taxis companies are reliable and recommended for expatriates. The “yellow cabs” (yellow color taxis) are usually more organized and can, in theory, be called by phone.

Other taxis are not recommended for safety/security reasons.

Usually, companies will prefer renting car with drivers rather than using taxis.

In all cases, when staying for a moment, it is advised having the personal mobile phone number of few taxis drivers, living in the neighborhood, known and reliable, and contact them directly.

Freight Forwarding Agents

Bangladesh has succeeded in improving logistics through modernization of Customs clearance procedures. However, the performance of its transportation system can still be improved. The cargo related paper work is still cumbersome compared to modern methods implemented in other Asian countries.

Bangladesh Customs provides facilities to clear imports and exports at the border crossings, the international ports and airports, the Export Processing Zones in Chittagong and Dhaka and the Dhaka ICD. The shippers and consignees are represented by licensed Clearing Agents (CA) when clearing their cargo. These are licensed individuals. The biggest freight forwarders, listed here under, offer this service. Importers and exporters select their own CA based on demonstrated ability to expedite cargo movements at a reasonable price.

Despite all the improvement recently noticed at customs and entry points, it is still recommended that agencies contract Customs Clearance agents, Freight Forwarders and / or Shipping companies to manage the whole import procedures. The major companies offer the whole range of services (clearance, storage, transport …) or are able to coordinate it.

Here under a non exhaustive selection of some of the major FF agents working in the whole country (Chittagong, Mongla, Benapole, Dhaka …)

Handling Equipment

Regarding heavy handling and engineering equipment, Bangladesh relies mainly on imports, particularly from Middle East and Eastern Asia (Japan & China). The main suppliers are thus importers

Heavy handling equipment (extraction and drilling, generators, bulls, forklifts, community water purification systems, etc.) are available in the country. This is due to the addition of 2 main factors:

On the one hand, due to the presence of the garment industry, of fresh food (vegetable, shrimps …) industry, of gas exploration and extraction, and of logistics right on time capacities (mainly towards export);

And on the other hand, due to the country’s limitations in terms of logistics services (daily electricity cut, insufficient quality of the telephones services, of the public water, etc.)
As for other sectors of activities, this market is not much organized and there are no major equipment manufacturers in the country. It is thus advised to initially contact the different engineers associations, the Bangladesh University of Engineering and Technology in Dhaka, the Federation of Bangladesh Chamber of Commerce and Industry or any consortium of mining companies.

**Electricity and Power**

A power cell has been created by the government under the Power Division, Ministry of Power, Energy & Mineral Resources under “TA for Implementation of Bangladesh power sector reform” project to carry forward the Power Sector reform activities of the government of Bangladesh. Different types of power plants generate electricity and synchronize it with the national grid. There are some isolated diesel power stations at remote places and islands which are not connected with the National Grid.

- Terminal voltages of different generators are 11 KV, 11.5 KV and 15.75 KV.
- In the Eastern Zone (eastern side of river Jamuna), electricity is generated from indigenous gas and a small percentage through hydro power.
- In the Western Zone, Coal and imported liquid fuel is used for generation of electricity. The fuel cost per unit generation in the Western Zone is much higher than that of the Eastern Zone.

Therefore, as a policy, low cost electricity generated in the Eastern Zone is transferred to the Western Zone through the 230 kV East-West Inter connector transmission line.

<table>
<thead>
<tr>
<th>Production Unit</th>
<th>Type [1]</th>
<th>Installed Capacity (MW)</th>
<th>Current Production (MW)</th>
</tr>
</thead>
<tbody>
<tr>
<td>n/a</td>
<td>Hydro</td>
<td>230</td>
<td>4.39%</td>
</tr>
<tr>
<td>n/a</td>
<td>Steam</td>
<td>2688</td>
<td>51.25%</td>
</tr>
<tr>
<td>n/a</td>
<td>Gas Turbine</td>
<td>1099</td>
<td>20.95%</td>
</tr>
<tr>
<td>n/a</td>
<td>Combined Cycle</td>
<td>990</td>
<td>18.88%</td>
</tr>
<tr>
<td>n/a</td>
<td>Diesel</td>
<td>238</td>
<td>4.53%</td>
</tr>
<tr>
<td>n/a</td>
<td>Total</td>
<td>5245</td>
<td>100%</td>
</tr>
</tbody>
</table>

[1] E.g. Hydroelectric power, Thermal power…

For information on Bangladesh Additional Service Provider additional details, please see the following documents:

- **Bangladesh Power Map**
- **Bangladesh Electricity & Power additional information**

**Internet Service Providers (ISPs)**

There are currently 112 nationwide ISP registered and several dozens on a local basis. Information and Communication Technology (ICT) is one of the fastest growing sectors of Bangladesh's. Committed to establish “Digital Bangladesh”, the country has taken several significant steps for development of ICT infrastructure and legal framework.

<table>
<thead>
<tr>
<th>Internet Service Providers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Are there ISPs available?</td>
</tr>
<tr>
<td>Private or Government</td>
</tr>
<tr>
<td>Dial-up only (Yes / No)</td>
</tr>
<tr>
<td>Approximate Rates</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>Max leasable 'dedicated' bandwidth</td>
</tr>
</tbody>
</table>

For information on Bangladesh Additional Service Provider contact details, please see the following link:
4.11 Bangladesh Additional Service Provision Contact List

For information on Bangladesh Additional Service Provider additional details, please see the following documents:

- Bangladesh Additional Service Provider Additional Details
- Bangladesh Power Map
- Bangladesh Electricity & Power additional information

Note: The information provided in the attached documents, which has been taken from the old DLCA, does not match the structure of the new LCA and is therefore provided separately.