

Papua New Guinea Customs Information by Entry Points and Clearing System

Customs Local Offices

These offices are not open permanently. Notice should be made 2 or 3 days in advance



Location	Physical Address	Postal Address	Telephone	Fax
Internal Revenue Commission (IRC)	Champion Parade Pt. Moresby	P.O. Box 777 Port Moresby	322 6804	320 3442
Jackson International Airport	Customs Terminal Office	P.O. Box 777 Pt. Moresby	311 2509	325 7554
Post Office Customs	Haus Post Boroko	P.O. Box 777 Pt. Moresby	325 5303	323 0280
Shed 4 – Container Terminal	Main Wharf	P.O. Box 777 Pt. Moresby	321 2176	321 4249 321 3484
Popondetta Customs Port	Popondetta	P. O. Box 243, Popondetta, Oro Province	329 7092	329 7332

Daru Customs Port	Daru	P. O. Box 73, Daru, Western Province	645 9114	645 9114
Kiunga Customs Port	Kiunga	P. O. Box 24, Kiunga	548 1039 548 3743	548 1301
Tabubil Customs Port	Tabubil	P. O. Box 131, Tabubil	548 9004	548 9004
Alotau Customs Port	Alotau	P. O. Box 222, Alotau, MBP	641 0181	641 1034
Samarai Customs Port	Samarai	P. O. Box 78, Samarai, MBP	732 1418	732 1929
Misima Customs Port	Misima	P. O. Box 49, Bwagaoia, MBP	643 7152	643 7152
Regional Office Northern	Lae	P. O. Box 421, Lae, MP	472 2763	472 39899
Goroka Customs Port	Goroka	P. O. Box 585, Goroka, EHP	732 1418	732 1929
Mt. Hagen Customs Port	Mt. Hagen	P. O. Box 135, Mt. Hagen, WHP	542 0057 545 1428	542 3314
Madang Customs Port	Madang	P. O. Box 215, Madang	852 1559	852 2253
Wewak Customs Port	Wewak	P. O. Box 101, Wewak, ESP	856 1330 856 2270	856 2591
Vanimo Customs Port	Vanimo	P. O. Box 66, Vanimo, WSP	857 1192	857 1192
Wutung Customs Port	Wutung	P. O. Box 66, Vanimo, WSP	857 8401	857 1270
Regional Office Islands	Rabaul	P. O. Box 422, Kokopo, ENB	982 9326	982 9329
Kieta Customs Port	Kieta	C/- IRC Kokopo, P. O. Box 422, Rabaul, ENB	982 9324 982 9325	973 9243
Kimbe Customs Port	Kimbe	P. O. Box 370, Kimbe, WNB	983 5056	983 5056
Kavieng Customs Port	Kavieng	P. O. Box 137, Kavieng, NIP	984 2163	984 2163

Lihir Customs Port	Lihir	P. O. Box 51, Lihir, NIP	986 4225	986 5401
Lorengau Customs Port	Lorengau	P. O. Box 337, Lorengau, Manus	470 9034	470 9034

Main Offices in the Region

Entry Point Details	
Entry Point Location and Type (sea, land, air, etc.)	Port Moresby
Name of Customs Officer in Charge / Head of Customs Office	
Title	Assistant Commissioner – South Region
Address	
Operating Hours	
Telephone Number	+675 322 6801
Fax Number	+675 320 0571
Telex	
Telegram	
Email	
Web	
Language(s) Correspondence	
Entry Point Details	
Entry Point Location and Type (sea, land, air, etc.)	Lae
Name of Customs Officer in Charge / Head of Customs Office	
Title	Assistant Commissioner – North Region
Address	
Operating Hours	
Telephone Number	+675 472 2763
Fax Number	+675 472 4899

Telex	
Telegram	
Email	
Web	
Language(s) Correspondence	
Entry Point Details	
Entry Point Location and Type (sea, land, air, etc.)	Rabaul
Name of Customs Officer in Charge / Head of Customs Office	
Title	Assistant Commissioner – Islands Region
Address	
Operating Hours	
Telephone Number	+675 982 9326
Fax Number	+675 982 9329
Telex	
Telegram	
Email	
Web	
Language(s) Correspondence	
Warehouse	
<p>Customs is not charging warehousing up until one year, but the warehouses are managed by private companies that will charge fees after 3 to 5 days</p>	
Customs Information for Airports	
<p>For normal commercial flights only one airport in Papua New Guinea has a full-time Customs, Immigration and Quarantine presence and that is Jacksons International Airport located in the capital city of Port Moresby.</p> <p>Currently all visitors to Papua New Guinea travel through Jackson's Airport and transfer to domestic airlines to complete their journey to locations within Papua New Guinea.</p> <p>Operators should note that any aircraft arriving from or departing to overseas may only do so from a Customs approved airport. Some smaller airports around the country are approved to accept mine supply flights and private and charter flights but as Customs and other agencies do not have a full-time presence at these airports operators should check with Customs before finalising their flight plans.</p>	

ARRIVAL/DEPARTURE AT OTHER AIRPORTS

There is no full-time Customs, Immigration or Quarantine presence at non-international airports. Operators are required to obtain prior approval from Customs for flights into and out of non-international airports.

PERMISSION TO ARRIVE/DEPART AT OTHER AIRPORTS

Operators must submit a Request for Approval to Customs within the time limits specified to allow relevant border agencies the time required to consider applications.

The first point of contact for requests for flights carrying passengers and crew to or from non-international airports is Customs and the request must be lodged with Customs at least 30-days before the intended arrival or departure date.

Private aircraft or commercial aircraft carrying less than 10 passengers must lodge their request with Customs within 5 clear working days before the intended arrival or departure date.

CONDITIONS OF APPROVAL

If the flight is approved, the following conditions will apply. (Please note that other conditions might also be imposed).

Provision of Advance Passenger Information (API): Under the Customs Act operators are obliged to provide a report on all passengers and crew on board in advance of the flight arrival or departure, and must do so within strict time limits. Failure to comply attracts heavy fines.

Collection and remittance of Passenger Movement Charge (PMC): Collection of K30 PMC from all departing, except non-exempt, passengers and remittance to the Internal Revenue Commission (IRC) by the 21st day of the month succeeding the month in which the departure of the flight occurred together with a list of any exemptions granted. A late penalty payment applies.

Pay other costs: Pay any Customs, Immigration or Quarantine clearance costs that might be applicable. This will vary from flight to flight depending on airport location and the time of arrival or departure. Costs may include costs for officer travel, accommodation, overtime and potential airport infrastructure changes that may be necessary to provide a secure processing environment.

A breach of one or any of the conditions imposed by Customs under section 25(3) of the Customs Act attracts heavy fines in addition to possible forfeiture.

Customs, Immigration and Quarantine will provide the operator with separate accounts after completion of the flights.

PROCESSING OF THE APPLICATION

Customs will liaise with relevant border agencies and the Department of Transport and Civil Aviation Authority following receipt of a Request for Approval from a flight operator to arrive at or depart from a non-international airport. In granting approval to land or depart, consideration will be given to resource implications and the adequacy and availability of existing facilities for processing international passengers.

Customs will formally notify the operator of its decision and of any conditions imposed under Section 25(3) of the Customs Act. The appropriate regional Customs office will contact the operator after approval to discuss processing arrangements.

Clearing System

Customs Clearance Agencies

Name & Location	Contact
AGILITY PROJECT LOGISTICS PO Box 4020 Lae Erica St, LAE	Ph: 472 5911
Ailans Customs Services PO Box 590 Kokopo Malaguna Rd, RABAU	Ph: 982 1330
Alexander's Customs Agent PO Box 26 Alotau Bromilow St Alotau, PT MORESBY	Ph: 641 0455
Alpha Agency And Logistics PO Box 385 Kimbe RABAU	Ph: 983 5430
BRADSHA CUSTOMS AGENCY PO Box 115 Lae Cnr Aircorps Rd & Laurabada Ave Lae, LAE	Ph: 472 8655
C8 FREIGHTWORKS PNG PO Box 1430 Boroko PT MORESBY	Ph: 341 4508
Customs & Management Services PO Box 920 Rabaul RABAU	Ph: 982 9491
DEUGRO (PNG) LIMITED PO Box 157 Port Moresby Monian Tower, PT MORESBY	Ph: 321 3122
DHL GLOBAL FORWARDING (PNG) LIMITED PO Box 4447 Boroko Kittyhwak St, PT MORESBY	Ph: 302 6555
Durima Ltd PO Box 13 Kavieng RABAU	Ph: 984 2198
EASTWEST TRANSPORT PO Box 916 Pt Moresby Banksia St, PT MORESBY	Ph: 324 9600
EXPRESS FREIGHT MANAGEMENT PO Box 3398 Lae Josey St, LAE	Ph: 472 3822
G.Opi Customs Services Ltd PO Box 164 Pt Moresby Winter St, PT MORESBY	Ph: 321 0529
Gazelle Customs Services PO Box 1381 Lae LAE	Ph: 982 9522
GFS LIMITED PO Box 2091 Port Moresby Kabua Cres Konedobu, PT MORESBY	Ph: 320 1040
HALL FREIGHT SERVICES LTD PT MORESBY	Ph: 340 1471

Hi-Lift Co Ltd PO Box 830 Pt Moresby Kunai St Hohola, PT MORESBY	Ph: 325 1355
INCHCAPE SHIPPING SERVICES PNG LIMITED PO Box 922 Port Moresby Level 5 Mogoru Moto Building Champion Pde, PT MORESBY	Ph: 321 2599
Island Freight Services PO Box 399 Lae Fifth St, LAE	Ph: 472 3849
JAS & CO. LIMITED PO Box 1902 Boroko Soare St Gordons, PT MORESBY	Ph: 323 6064
Kavieng Agencies Limited PO Box 596 Kavieng Selapiu St, RABAUL	Ph: 984 1076
LD LOGISTICS LTD PO Box 5357 Boroko Varahe St Gordons, PT MORESBY	Ph: 325 2551
LOHA CUSTOMS AND FORWARDING PO Box 6357 Boroko Milan Investment Bldg, PT MORESBY	Ph: 325 6780
MAKE DO LTD PO Box 2306 Lae Shop No.4 Solware Haus Milfordhaven St Lae, LAE	Ph: 472 7590
MAPAI CUSTOMS & FORWARDING AGENCY LTD PO Box 4012 Lae LAE	Ph: 475 7165
MASHAL LOGISTICS LTD PO Box 1187 Lae Macdhui St Lae, LAE	Ph: 472 6657
NINGS AGENCIES LTD PO Box 4255 Boroko Varahe St, PT MORESBY	Ph: 325 5219
Rakip Agency Logistics Ltd PO Box 936 Pt Moresby PT MORESBY	Ph: 340 8886
Sea Eagles Agencies Ltd PO Box 1856 Port Moresby Container Terminal, PT MORESBY	Ph: 320 1747
Seko D & S Ltd PO Box 993 Madang Modilon Rd, MADANG	Ph: 422 2664
SOUTH PACIFIC FREIGHTERS & FORWARDING LTD PO Box 169 Harbour City Karius Rd, PT MORESBY	Ph: 321 7655
SUPREME CUSTOMS & SHIPPING AGENCY PO Box 2120 Madang MADANG	Ph: 422 1195

SWIFT AGENCIES (PNG) LTD PO Box 1982 Lae LAE	Ph: 479 1300
Swift Customs Clearance Agency PO Box 1982 Lae Busu Rd, LAE	Ph: 472 0555
T.E. (PNG) LTD PO Box 1388 Boroko Cameron Rd Waigani, PT MORESBY	Ph: 325 6322
T.E. (PNG) LTD PO Box 1388 Boroko Cameron Rd Waigani, PT MORESBY	Ph: 325 6322
TNT AIR CARGO PO Box 6645 Boroko PT MORESBY	Ph: 325 2411
Tonan Agency Ltd PO Box 2297 Lae LAE	Ph: 472 3078
Traisa Transport PO Box 840 Lae Morobe Province 411, LAE	Ph: 472 3107