

Dept/Agency Name & Address	Contact Names & Email	Tel & Fax	Website
Plant Protection & Research Institute Ministry of Agriculture	Name: Dr. Mguni Title: Acting Director Email: ppri@drss.gov.zw ; ; syedsaleemzw@yahoo.com	Tel1:+263(0)712611772 Tel2:+263-4-700596 Fax:+263-4-706081	http://www.drss.gov.zw/

Summary of Role and Services:

The Plant Protection and Research Institute falls under the Ministry of Agriculture and monitors all plant related products entering and exiting the country as well as various research projects within the country. The major mandate of the Department is to provide research-based technologies, technical information for advisory services and products for supporting enhanced agricultural productivity and production of various crops and livestock (with the exception of tobacco, tea, sugarcane, pigs and forestry). The technologies, knowledge and information are designed to (a) facilitate improved or increased productivity per unit area or per resource quantum, (b) protect Zimbabwe's agriculture through provision of a dependable, effective, efficient and competitive regulatory service that prevents introduction of pests and diseases of quarantine importance and ensures availability of quality agricultural inputs and products, (c) deliver specialist services that promote sustainable agricultural and economic growth, (d) remove drudgery for farmers, speed up activities and save on time, physical and financial resources, (e) develop value addition technologies to primary products to increase farmers' capacity to generate additional income, and (f) to facilitate the development of agriculture by commercializing research-based technologies.

Dept/Agency Name & Address	Contact Names & Email	Tel & Fax	Website
NOCZIM - National Oil Company of Zimbabwe	Name: Eng Gloria Magombo Title: Director Email: energy@energy.gov.zw power@energy.gov.zw petroleum@energy.gov.zw recon@energy.gov.zw	Tel1 +263 4 733095-9 Or +263 4 799194 Fax: +263 4 797956	http://www.energy.gov.zw/

Summary of Role and Services:

National Oil Company of Zimbabwe (NOCZIM) is a wholly Government-owned entity formed in 1983 to replace the Zimbabwe Oil Procurement Consortium (ZOPCO), which was the oil procurement agency then. ZOPCO was a consortium of private companies operating in the country at that time. The main objectives behind the formation of NOCZIM included:-

To reap the advantages of economies of scale from bulk and centralized procurement of petroleum products.

To establish national fuel reserves and to equitably distribute them to the oil companies.

To advise Government on strategic matters in the local and international oil industry.

To engage in projects of national importance intended to improve the procurement, storage and distribution of petroleum products.

To facilitate Government involvement in this strategic sector (oil industry).

NOCZIM's original mandate as the sole fuel importer was varied in August 2003 when Government deregulated the oil industry. With the **deregulation** of the petroleum industry in August 2003, NOCZIM found itself in a position where it had to compete with other oil companies in the procurement and distribution of fuel. Before the petroleum industry was deregulated, NOCZIM's business was to procure fuel for the whole country and also regulate the operations of the petroleum industry. The regulatory role has however been assumed by the Ministry of Energy and Power Development pending the establishment of an independent regulatory authority for the industry. In June 2007, Government announced measures designed to sanitise business operations.

The measures included control of prices and enforcement acceptable business ethics. Within this framework, Government announced that NOCZIM would, with immediate effect, assume the role of sole procurer and that all petroleum products for the whole market would be procured through NOCZIM.

Dept/Agency Name & Address	Contact Names & Email	Tel / Fax	Website
 <p data-bbox="207 512 399 655">S.A.Z (Standards Association of Zimbabwe)</p>	<p data-bbox="427 394 756 426">Name: Dr Eve Gadzikwa</p> <p data-bbox="427 457 727 489">Title: Director General</p> <p data-bbox="427 520 786 583">Email: standar1@mweb.co.zw</p>	<p data-bbox="829 415 1130 447">Tel1: +263(04)885517</p> <p data-bbox="829 478 1130 510">Tel2: +263(04)756329</p> <p data-bbox="829 541 1122 573">Fax: +263(04)882020</p>	<p data-bbox="1170 457 1479 531">http://www.saz.org.zw</p>

Summary of Role and Services:

The Standards Association of Zimbabwe (SAZ) is the national standards body of Zimbabwe. A General Council consisting of representatives of government, local authorities, professional and academic institutions, industry and commerce, governs the Association. The General Council determines the overall policy of the Association. Drawn out of the General Council is an Executive Committee, which keeps the activities of the Association under review and fulfils any functions that the General Council may delegate to them. A Director General who reports to the Association's Executive Committee heads the Association, which is structured into four departments namely: Operations, Quality Assurance, Finance and Administration and Marketing and Public Relations. Whilst the SAZ derives its income from certification and registration activities, laboratory testing and calibration fees, training and sale of publications, it also has a Memorandum of understanding (MoU) between The Government of Zimbabwe (GoZ) represented by the Ministry of Industry and Trade. Government collects a Standards Development Levy Fund (SDLF) from specified employers through the Ministry of Industry and International Trade. Through this MoU the GoZ recognises The SAZ as the National Standards Body for Zimbabwe, as Zimbabwe's member of the ISO, IEC, SADCSTAN, COMESA and ARSO. The GoZ also recognises that The SAZ needs from time to time to enter into complementary business activities as provided by its Memorandum of Association to enable it to prepare standards in a wide range of areas and to be a principle source of standards and conformity assessment information in Zimbabwe. The GoZ also recognises SAZ as the WTO Technical Barriers to Trade (TBT) enquiry point for standards and conformity assessment information.

Standards Used on Relevant Items:

Item	Standard (Latest Version)
Water, potable	SAZS 560
Water, bottled	SAZS 457
Wheat, Grain	SAZS 391
Maize	COMESA SAZ HS 409

Wheat Flour		SAZS 500
Beans, Sugar		Customer Specifications
Rice		COMESA SAZ HS 404
Clients of S.A.Z.		
Client name	Contact person	Nature of service
Cafod	c/o Caroline (Crown Agents) Tel: +263(0)712617920	Inspection and testing of maize grain, maize meal, sugar beans, corn soya blend and vegetable oil.
Safire	Terence	Testing of honey, tea, round nuts and indigenous fruit jams and root tubers.
IRC Society		Water Analysis
Plan International	Technical Services Personnel Tel: +263(04)708383-5	Maize meal, corn Soya blend and sugar beans analysis.
Crown Agents	Caroline Tel: +263(0)712617920	Inspection and testing of maize grain, maize meal, sugar beans, corn soya blend, vegetable oil and peanut butter.
World Vision		Water analysis
International Organisation For Migration (IOM)	Technical Services Personnel Tel: +263 (04)335044	Water analysis
British Embassy	David Sani Tel: +263(0)772362162	Water analysis
PSI Zimbabwe	Brian Bvunzawabaya Tel: +263(04)334631-2 bvunzawabaya@psi-zim.co.zw	Analysis of water, oral rehydration salts and water treatment chemicals.

Help Germany		Maize meal, peanut butter, salt, vegetable oil, sugar beans and cereals analysis.
SIS - Socotec International	Taurai Dzingai Tel: +263(04)746513	Analysis of vegetable oil, salt, corn Soya blend, maize meal, sugar beans and vegetables
Humana People To People	Technical Services Personnel Tel: +263(04)707772-4	Soya milk analysis
American Embassy	Technical Services Personnel Tel: +263(04)745655	Water analysis.

Dept/Agency Name & Address	Contact Names & Email	Tel & Fax	Website
Medicines Control Authority of Zimbabwe (MCAZ)	Name: Title: Director Email: mcaz@mcaz.co.zw	+263-4-736981-5, +263-4-708255, +263-4-792165, Fax: +263-4-736980	http://www.mcaz.co.zw/


Summary of Role and Services:

MCAZ is responsible for protecting public and animal health by ensuring that accessible medicines and allied substances and medical devices are safe, effective and of good quality through enforcement of adherence to standards by manufacturers and distributors.

MCAZ is a statutory body established by an act of Parliament, The Medicines and Allied Substances Control Act (MASCA) [Chapter 15.03]. MCAZ is a successor of the Drugs Control Council (DCC) and the Zimbabwe Regional Drug Control Laboratory (ZRDCL). DCC was established by an Act of Parliament in 1969: Drugs and Allied Substances Control Act [Chapter 15.03] following which ZRDCL became operational in 1989.

The mandate of MCAZ is to protect public health ensuring that medicines and medical devices on the market are safe, effective and of good quality.

Dept/Agency Name & Address	Contact Names & Email	Tel & Fax	Website
Stanserv General Services	Name: Mr. Chitiza Title: Director Email: benonia@sgs.co.zw	Tel1: +263(0)7722239718 Tel2: +263(04)481497 Fax: +263(04)481445/90	http://www.sgs-stanserv.com/
<u>Summary of Role and Services:</u>			
Products And Services:		Other Service Offered	
Calibration And Inspection Of:- <ul style="list-style-type: none"> ▪ Bulk Road Tankers ▪ Horizontal and Vertical tanks ▪ Underground Tanks ▪ Skid Tanks ▪ Process and Storage Vessels ▪ Flow Meters ▪ Fuel Dispensers – Pumps (Retail and Commercial) ▪ Side Truck Tanks ▪ Pup Trailer Tanks ▪ Ordinary Drums ▪ Sight Glass Installations ▪ Manufacturing of Dipsticks and Ullage Bars ▪ Tank cleaning 		<ul style="list-style-type: none"> ▪ Offloading/ Discharge and Loading Inspection of fuel (The process includes visual inspection dipping and metering of fuel.) 	

Dept/Agency Name & Address	Contact Names & Email	Tel & Fax	Website
 <p data-bbox="245 541 462 569">SIS · INSPECTIONS</p> <p data-bbox="250 667 457 695">SIS Inspections</p>	<p data-bbox="529 365 776 422">Name: Mr. Gibson Mahachi</p> <p data-bbox="529 457 841 485">Title: General Manager</p> <p data-bbox="529 520 878 625">Email: gibson.mahachi@sinspections.com</p> <p data-bbox="529 724 873 751">Also T/A: SIS Inspections</p>	<p data-bbox="911 443 1214 506">Tel1:+263(0)7722289 279</p> <p data-bbox="911 541 1214 604">Tel2:+263(04)746330 /1</p> <p data-bbox="911 640 1203 667">Fax:+263(04)746457</p>	<p data-bbox="1252 520 1474 583">http://www.sinspections.com/</p>

Summary of Role and Services:

SIS Inspections offer a comprehensive range of services in the field of agribusiness and petrochemical inspection, monitoring and testing. As an independent third party they provide clients with professional, quality and impartial reporting and help clients improve the efficiency and effectiveness of their operations.

- Product Quality and Quantity Verification and Controls – quantity and weight control, loss or damage surveys, quality control, packaging control, markings controls, etc.
- Supervision and monitoring services – compliance inspections, random and spot-checking to
- Ensures efficient and effective distribution and storage management, supervision of loading and discharge, shipment /export verification, etc.
- Custody services – Collateral management, warehouse management, and transfer inspections
- Sampling – Independent and professional preparation of trade samples or samples for analysis
- Stock Audit – Independent physical verification of stored goods
- Logistical Consultancy – support to organizations to set up efficient and effective transportation, warehousing, and distribution operations and allied documentation
- Aid monitoring services – tailor packages for independent and quality monitoring of donor programme implementation.
- Fuel Control Services – loading/discharge superintendence, storage management, ullage measurement and sealing control for all types of petroleum products.
- Physical and Laboratory Analysis.

Dept/Agency Name & Address	Contact Names & Email	Tel & Fax	Website
National Association of Non Governmental Organizations (NANGO).	Name: Paul Juru Title: Director Email:	+263 4 708761 / +263 8644900125 +263 772 893 123 Fax:	http://www.nango.org.zw/

Summary of Role and Services:

It is mandated by its membership to coordinate the activities of NGOs, represent the NGO sector and strengthen the voice of NGOs in Zimbabwe.

1. To promote, co-ordinate and organize, where necessary, the participation and contributions of non-governmental organizations in Zimbabwe in the social, economic and political development of the Zimbabwean people.
2. To promote and support all social, political and economic activities by organizations aiming at the benefit of a substantial or significant part of the Zimbabwean community including a special focus on such other activities that are meant to promote directly or indirectly, the wellbeing of the disadvantaged groups of the community including those with disabilities.
3. To provide such services as may be required by non-governmental organizations and other institutions involved, directly or indirectly, in the promotion of social economic and political development of the Zimbabwe community with a focus on the disadvantaged members of the community.
4. To affiliate to any international, regional or bi-lateral bodies as the National Executive Committee may decide and which affiliation is consistent with and for the purpose of furthering the above objectives.
5. To promote and facilitate the interaction, consultations and exchange of information and experiences among all local NGOs and relevant institutions, including government and to promote the linking up of local organizations with any national, regional, international and bilateral bodies for the purposes of furthering the above objectives.
6. To promote and support, directly or indirectly, the provision of education and economic opportunities for the disadvantaged groups of the community including the disabled.