



3 = Acceptable  
4 = Good

- Some inconsistency  
- Reliable & consistent

Measure	Rating	Comments
Financial Stability:		
Ethical Standards:		
Account Management:		
Customer Service Support:		
Pricing Policy:		
Paperwork: Invoices /delivery notes		
Quality – Product or Service:		
Capacity and Stock Availability:		
Order fill rate or service level:		
Quality – Packaging:		
Delivery Performance (on time):		
Returns Policy or Service Support:		
Repairs / Warranties / Backup:		

Total Rating: \_\_\_\_\_ **Total Score** \_\_\_\_\_  
Number of Assessed Measures

Status:

Very Good (4.5+) / Good (3.7- 4.4) / Average (3.6- 2.9) / Poor (2.8- 2.1) / Very Poor (2.0-0.0)

Performance Improvement Actions: \_\_\_\_\_

Rating completed by (Name): \_\_\_\_\_

Signed: \_\_\_\_\_ Date: \_\_\_\_\_